PROGRAM ANNOUNCEMENTS

Update Performance Year 2016 Quality Reporting

Detailed information on Performance Year 2016 Quality Reporting is available on the Shared Savings Program website and the SSP ACO Portal under the Announcement, “2016 Quality Reporting and Scoring Guides,” including the link to “2016 Quality Reporting Updatedv112916.pdf” that is a Quality Reporting News and Updates Quick Reference Guide.

EIDM Reminder: Immediate Action

If your ACO does not have an EIDM account and roles established, please take action immediately to establish your account and roles. EIDM accounts and roles are necessary for your ACO to access the GPRO Web Interface (WI), download your ACO’s patient list, take advantage of the GPRO WI practice session, and be prepared to access the GPRO WI when it opens. If your ACO has an existing account, you can log in to the PQRS portal to make sure your password and account information is current.

on how to register and create EIDM accounts, set-up the ACO Security Official (SO) role, set-up the Web Interface Submitter Role, check role status, and remove roles. If you need additional assistance, you can contact the QualityNet Helpdesk at qnetsupport@hcqis.org or 866-288-8912.

Note: For issues accessing EIDM, please make sure you are using your six or more character EIDM user name before contacting the QualityNet Helpdesk.

**Update ACO 19 (PREV-6: Colorectal Cancer Screening) Quick Reference Guide**

We received several questions regarding the look back periods for each of the newly allowed screening methods for the *Colorectal Cancer Screening* measure for performance year 2016 reporting. Based on the USPSTF guidelines, the FIT DNA and CT Colonography screenings are appropriate. The measure owner is recognizing these two methods as meeting the measure numerator. Please see the revised Quick Reference Guide for PREV-6: Colorectal Cancer Screening outlining the look back periods for each method. The guide is available on the [SSP ACO Portal](mailto:SSP ACO Portal) under the program announcement, 2016 Quality Measurement and Reporting Guides.

**REMINDER OF KEY DATES FOR QUALITY REPORTING:** *Mark your calendars with the following key dates and opportunities for GPRO WI quality reporting.*

- **January 3 - 6, 2017** – Patient ranking files are scheduled to be available for download from the GPRO WI. This file will contain your ACO’s samples for reporting and can be used to prepare and assist in locating data on Medicare beneficiaries in your samples.

- **January 9 - 13, 2017** – A training version of the GPRO WI is scheduled to be open for the 2016 reporting period. You will be able to practice uploading XML files, updating patient data, and running reports prior to the quality data submission period. We will provide additional details on the training version closer to that time.

- **January 17, 2017** – The GPRO WI opens for quality reporting (data entry and submission) on Tuesday, January 17, 2017, and closes on Friday, March 17, 2017, at 8:00 p.m. Eastern Time (7:00 p.m. Central Time, 6:00 p.m. Mountain Time, and 5:00 p.m. Pacific Time).
**New Data Available for Dynamic Reporting**

Quarter three 2016 data is now available for dynamic reporting in Cognos on the [SSP ACO Portal](#). ACO users can generate the following reports dynamically:

- Assignment Summary Report Demographic/Eligibility Characteristics 2-4
- Expenditure Utilization Report Comparative Trends
- Expenditure Utilization Report All ACO Distributions

The ACO Information Center is available to answer questions about these enhancements or any other questions related to [SSP ACO Portal](#), Managed File Transfer (MFT), and/or Claim and Claim Line Feeds (CCLFs). Call 1-888-734-6433 (select Option 2) or use TTY/TDD 1-888-734-6563.

**New CMS Innovation Center Announces New Model that will Increase Patient Engagement Through Shared Decision Making**

CMS announced a new innovation model, the Beneficiary Engagement and Incentives (BEI) Shared Decision Making (SDM) Model, that will increase patient engagement in care decisions by putting more information in the hands of Medicare beneficiaries. The SDM Model will test the integration of a structured shared decision making process into the routine clinical practice of participating ACOs, resulting in informed and engaged beneficiaries who collaborate with their practitioners to make medical decisions that align with their values and preferences.

The Model seeks to determine if this design results in beneficiaries’ satisfaction with their care decisions, while maintaining or improving quality and either reducing or keeping neutral Medicare spending. ACOs participating in the Shared Savings Program or Next Generation ACO Model who are interested in participation in the SDM Model must first submit an electronic, non-binding Letter of Intent (LOI). The LOI submission period began on December 8, 2016 and closes on March 5, 2017. The link to the LOI form is available on the Innovation Center [BEI website](#).

**Now Available – December Claim and Claim Line Feeds (CCLFs)**

December CCLFs are available for eligible ACOs to download from their MFT mailbox. These files are available in your MFT mailbox for 30 days.
WEBINAR ANNOUNCEMENTS

Looking for details or materials for past or upcoming webinars? Go to the Events Calendar on the SSP ACO Portal and use the “Start/End Date” search option to locate a webinar by date. You can also click on the webinar date within one of the calendars displayed.

Shared Savings Program: Kick-off Webinar for the 2017 Performance Year

Thursday, January 5, 2017

Audience: All ACOs

The Shared Savings Program is holding a Kick-Off 2017 Performance Year webinar for all ACOs. CMS subject matter experts will provide an overview of the Shared Savings Program including information about major activities that occur throughout the year, the data that’s available to ACOs, how to access various systems, and additional resources, among other topics. A question and answer session will follow the presentation. You may invite anyone from your ACO’s staff to participate; however, due to limited capacity, we request that each ACO use only one phone line.

Topic: Shared Savings Program: Kick-off Webinar for the 2017 Performance Year
Date: Thursday, January 5, 2017
Time: 1:00 p.m. – 3:00 p.m. Eastern Time

You may join the event online or by phone. Please use only 1 of the 2 options shown below.

Option 1:
1. Click here to join the online event.
Or copy and paste the following link to a browser:
https://meetings-cms.webex.com/meetings-cms/onstage/g.php?MTID=e4171aca249137dcd6c627327a09d43b
2. Click "Join Now."

Option 2:
To join the event by telephone only
US TOLL: 1-415-527-5035
Access code: 907 495 881

Event password: 7icZrf36
2016 Quality Measures Validation Audit Overview

Monday, January 9, 2017

Audience: All ACOs

In the 2017 Physician Fee Schedule Final Rule, we finalized updates to the Shared Savings Program Quality Measures Validation (QMV) Audit. This webinar will go over important information to help ACOs better understand these changes and assist them in preparing for the 2016 QMV Audit. ACOs may be selected for the QMV Audit, which will occur shortly after the 2016 GPRO WI reporting period ends on March 17, 2017. During this webinar, we will provide an overview of the QMV Audit methodology, approach, and process. ACOs will have an opportunity to ask questions about the 2016 QMV Audit. Although this webinar is part of our series of 2016 quality reporting webinars, we encourage all ACOs to attend.

Topic: 2016 Quality Measures Validation Audit Overview
Date: Monday, January 9, 2017
Time: 2:00 p.m. – 3:00 p.m. Eastern Time

You may join the event online or by phone. Please use only 1 of the 2 options shown below.

Option 1:
1. Click here to join the online event, or copy and paste the following link to a web browser: https://meetings-cms.webex.com/meetings-cms/onstage/g.php?MTID=e1567f5984a08c0cb609069c71b0d817
2. Click "Join Now."

Option 2:
To join the event by telephone only
US TOLL: 1-415-527-5035
Access code: 907 479 173
Event password: Cj8mGR77

CCLF User Group – Claim and Claim Line Feed (CCLF) Overview for 2017 Starters

Wednesday, January 11, 2017

Audience: All ACOs

CMS will provide detailed information on the data contained in Claim and Claim Line Feeds (CCLFs) and the relationship between the data fields. You will have the opportunity to ask questions and receive answers from subject matter experts. This presentation is for ACOs with 2017 start dates, but all other ACOs are welcome to attend. ACOs more experienced with CCLFs
may find this event repetitive, and may wish to resume participation in the User Group during the February 2017 session.

**Topic**: Claim and Claim Line Feed (CCLF) Overview for 2017 Starters  
**Date**: Wednesday, January 11, 2017  
**Time**: 1:00 pm – 3:00 pm ET

To register and join the webinar, click on the following link or copy/paste it into your web browser:  
[http://event.on24.com/wcc/r/1303148/F2D7EC929BBDB73FD05856DDA6512377](http://event.on24.com/wcc/r/1303148/F2D7EC929BBDB73FD05856DDA6512377)

Toll Call-in Number: 1-857-232-0156  
Access Code: 271840

**GPRO Web Interface Support Calls**

CMS will host weekly support calls during the GPRO Web Interface submission period. Details for calls within the next four weeks will be provided each week in the ACO Spotlight. A complete list of the calls is available on the [SSP ACO Portal Events Calendar](https://www.sspaco.com) and in Spotlight Issue 47 (November 23, 2016).

<table>
<thead>
<tr>
<th>Date</th>
<th>Time</th>
<th>Title</th>
<th>Logistics</th>
</tr>
</thead>
</table>
| 01/19/17 | 1:00 pm – 2:00 pm Eastern Time | GPRO Web Interface Q&A Session       | WebEx Link: [https://events-cms.webex.com/events-cms/onstage/q.php?MTID=e6d21723ffcc2acfcba115631bf02d931](https://events-cms.webex.com/events-cms/onstage/q.php?MTID=e6d21723ffcc2acfcba115631bf02d931)  
   |                  |                                      | Dial In: 1-844-396-8222  
   |                  |                                      | Access Code: 903 029 741 |
WEBSITE ANNOUNCEMENTS

There are no website announcements this week.

SSP ACO PORTAL POSTINGS

You can find the resources below on the SSP ACO Portal by browsing the Events Calendar or the Announcements section. In the Events Calendar section, use the “Start/End Date” search option or one of the calendars displayed to locate events by date. Go to the Announcements section to find a variety of resources. Search by topic Category or use the Start/End Date to see results by published date. For Shared Savings Program webinar audio recordings, click on the Announcement, 2016 Shared Savings Program Webinar Recordings.

ACO Learning System

**Wednesday, November 30, 2016**: Patient Engagement in Care and Governance. The audio recording and responses to unanswered questions from this webinar are available on the SSP ACO Portal Events Calendar; search by event date. If you did not previously register for this event, please do so to access the audio recording. You can register online [here](#). If you’re already registered, click “Already Registered?” from the registration page.

ACO CCLF User Group - SSP Changes to CCLF Dissemination in January 2017

**Wednesday, December 7, 2016**: ACO CCLF User Group - SSP Changes to CCLF Dissemination in January 2017. A link to the audio recording is available on the SSP ACO Portal Events Calendar, search by webinar date. If you did not previously register for this event, please do so to access the audio recording. You can [register online here](#). If you are already registered, click “Already Registered?” from the registration page.
HAVE YOU HEARD?

Data Update: Electronic Health Records (EHR) Products Used for Meaningful Use (MU) Attestation Public Use File

The Office of the National Coordinator (ONC) updated the EHR Products Used for MU Attestation Public Use File (PUF) with Medicare EHR Incentive Program data through September 2016. The PUF contains a time series of all eligible hospital and health care professional attestations through the Medicare EHR Incentive Program and the certified health IT products reported by those providers for each year. The dataset is available in open format with complete documentation and explanation of the data.

The EHR Incentive Program provides incentives to eligible ambulatory and inpatient providers to adopt electronic health records. These data provide meaningful use attestations from the Medicare EHR Incentive Program, linked to the ONC Certified Health IT Product List. The data show which certified products were used for meaningful use attestations over the life of the program, thus far.

Quality Payment Program Presentations Available

Learn more about the Quality Payment Program by reviewing two recent presentations:

- High-level overview of the Quality Payment Program (presented on October 26, 2016)
- Medicare Shared Savings Program in the Quality Payment Program (presented on October 27, 2016)
**Contact Information for ACOs**

To help you navigate your questions regarding the Shared Savings Program ACO.

<table>
<thead>
<tr>
<th>Contact Information</th>
<th>Type of Inquiry</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong><a href="mailto:SharedSavingsProgram@cms.hhs.gov">SharedSavingsProgram@cms.hhs.gov</a></strong></td>
<td>All program and policy inquiries from Shared Savings Program ACOs.</td>
</tr>
<tr>
<td><em>Be sure to specify your ACO ID (Axxxx) in the Subject line or text of the email.</em></td>
<td></td>
</tr>
<tr>
<td><strong><a href="mailto:ACO@cms.hhs.gov">ACO@cms.hhs.gov</a></strong></td>
<td>All program-related inquiries <em>from external parties</em> (i.e., non-ACOs).</td>
</tr>
<tr>
<td><strong><a href="mailto:HPMS@cms.hhs.gov">HPMS@cms.hhs.gov</a></strong></td>
<td>All technical inquiries related to HPMS that do not involve password resets.</td>
</tr>
<tr>
<td><strong><a href="mailto:HPMS_access@cms.hhs.gov">HPMS_access@cms.hhs.gov</a></strong></td>
<td>All inquiries related to User issues with accessing HPMS.</td>
</tr>
<tr>
<td><strong>QualityNet help desk: <a href="mailto:qnetsupport@hcqis.org">qnetsupport@hcqis.org</a></strong></td>
<td>All inquiries related to quality reporting, including quality sampling and measures specifications, use of the GPRO Web Interface, and EIDM accounts.</td>
</tr>
<tr>
<td>Phone: 866-288-8912, TTY: 1-877-715-6222</td>
<td></td>
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<tr>
<td>Fax: 888-329-7377</td>
<td></td>
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<tr>
<td>Hours: Monday – Friday 7 am – 7 pm CT</td>
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<tr>
<td><em>Be sure to note your incident number (provided by the help desk) for future reference.</em></td>
<td></td>
</tr>
<tr>
<td><strong><a href="mailto:ACOCAHPS@hcqis.org">ACOCAHPS@hcqis.org</a></strong></td>
<td>All inquiries related to technical assistance, comments or questions on the CAHPS survey for ACOs.</td>
</tr>
<tr>
<td><strong>1-800-562-1963</strong></td>
<td></td>
</tr>
<tr>
<td><strong><a href="mailto:CMS_IT_Service_Desk@cms.hhs.gov">CMS_IT_Service_Desk@cms.hhs.gov</a></strong></td>
<td>All inquiries related to password resets for your 4 character CMS User ID.</td>
</tr>
<tr>
<td><strong>ACO Information Center: 1-888-734-6433 (select Option 2)</strong></td>
<td>All technical inquiries related to MFT, CCLFs and the SSP ACO Portal.</td>
</tr>
<tr>
<td>TTY/TDD 1-888-734-6563: <strong><a href="mailto:APOSD@cms.hhs.gov">APOSD@cms.hhs.gov</a></strong></td>
<td></td>
</tr>
<tr>
<td>Hours: Monday – Friday, 8:30 a.m. – 7:30 p.m. ET</td>
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<tr>
<td><strong>Quality Payment Program Service Center:</strong></td>
<td>All inquiries related to MIPS, MACRA and APMs</td>
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<tr>
<td>1-866-288-8292</td>
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<tr>
<td><strong><a href="mailto:gpp@cms.hhs.gov">gpp@cms.hhs.gov</a></strong></td>
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<tr>
<td>Hours: Monday – Friday, 8 a.m. – 8 p.m. ET</td>
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*The ACO Spotlight Newsletter is a weekly publication by CMS for ACOs participating in the Shared Savings Program. It is emailed only to ACO contacts listed CMS’ Health Plan Management System (HPMS) and individuals with access to ACO data via HPMS. This newsletter is not intended for public release.*